



**Department of
Job and Family Services**

Ted Strickland, Governor
Douglas E. Lumpkin, Director

CyberAccess for Ohio Medicaid

The Ohio Department of Job and Family Services (ODJFS) has contracted with ACS, its Pharmacy Benefits Manager (PBM) for Medicaid, to provide the CyberAccess system. CyberAccess is a user-friendly, HIPAA-compliant internet portal for providers to access pharmacy information regarding their patients. Prescribers can also use the tool to verify a drug's prior authorization status and to send "e-prescriptions" to pharmacies.

Prescribers and/or their authorized staff will have the ability to:

- Review two years of claims data (patient "profile" information)
 - Patient demographics information
 - Prescribed drug history
- Identify potential care management concerns
 - Best practices recommendations
 - Drug-related problems
 - Adverse drug events
 - Under utilization, over utilization and noncompliance
 - Disease management or disease-related concern
- Electronically verify drug prior authorization status
 - Determine if drug is a preferred agent
 - Determine if the patient meets approval criteria within the SmartPASM system
 - Ensure appropriateness of drug before it is prescribed
- Electronically send prescriptions to pharmacies.
 - "e-fax" prescriptions to pharmacies
 - "e-prescribe" capability

CyberAccess is fully funded by ODJFS and is FREE for all Ohio Medicaid Providers.

Please contact ACS at (614) 682-2034 to set up an in-office demonstration or to sign up for CyberAccess.

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